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upgrades

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Upgrade Your Notebook
Trade-In-Your Old Computer
Factory Outlet
Register Your Notebook

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eurocom.com/support/download drivers

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eurocom drivers

Eurocom Drivers

You will need a compression program to unzip the files. If you do not have such a program, please click on the WINZIP icon to download a free version of Winzip.

For all Products manufactured after 2010 please go to the Product Libar

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▶ Choose Operating System | Submit | Reset

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eurocom drivers: windows 2000 & xp drivers

Eurocom Drivers

You will need a compression program to unzip the files. If you do not have such a program, please click on the WINZIP icon to download a free version of Winzip.

Please select the EUROCOM model for which you need drivers from the list below.

Please be advised: Driver downloads are in the progress of being moved to a faster server. Please send an email to support@eurocom.com if you require a driver that is currently offline.

Windows 2000 & XP Drivers

▶ Select Model | Submit | Reset

If you cannot locate the needed driver, please email Technical Support at support@eurocom.com.

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eurocom drivers: windows 2000 & xp drivers/8500c

EUROCOM 8500C DeskNote Drivers:

Note: If you are installing operating system on a blank hard drive please make sure to install suspend-to-disk partition (if you require it) with with the utility provided below before setting up other partitions.

Windows 2000 does not require this step.
Windows NT 4.0 does not support this functionality.

System

Suspend-to-disk (Usage 0vmakfil -p###, ### = amount of physical RAM + 10MB)

Windows 98
Video - Single View
Video - Dual View
Audio
PC Card controller

Windows 95
Video - Single View
Video - Dual View
Audio
PC Card controller

Windows 2000
Video Supports TV Out feature
Audio

Windows NT 4.0
Video
Audio
DOS

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product library

Eurocom Product Library

For EUROCOM models released before 1996, please go to Product History or contact EUROCOM technical support support@eurocom.com

Model	Status	Specs	Configurator	Images	Reviews	Photo Album	Brochure	Price List	User Manual	Drivers	Upgrade Configurator	Launch Date	Phase Out Date	
Neptune 2.0	Current	Specs	Configurator	images	reviews			price	u.manual	drivers	upgrade			
P370EM Scorpius	Current	Specs	Configurator	images	reviews			price	u.manual	drivers	upgrade			
Panther 4.0	Current	Specs	Configurator	images	reviews			price	u.manual	drivers	upgrade			
Panther 5D	Current	Specs	Configurator	images				price	u.manual	drivers	upgrade			

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product library

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Neptune 2.0	Current	Specs	Configurator	images	reviews			price	u.manual	drivers	upgrade			
P370EM Scorpius	Current	Specs	Configurator	images	reviews			price	u.manual	drivers	upgrade			
Panther 4.0	Current	Specs	Configurator	images	reviews			price	u.manual	drivers	upgrade			
Panther 5D	Current	Specs	Configurator	images				price	u.manual	drivers	upgrade			

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maintenance tips

Prolong the Lifespan of Your Notebook

Maximize Notebook Lifespan

- If notebook is left in cold temperatures for extended periods of time, allow notebook to "warm up" to room temperature before operation.
- Always use your notebook on a clean, flat open surface for proper ventilation.
- Do not drop or throw your notebook.
- Always store your notebook in a safe place. Your LCD panel is very sensitive to shock and impact, as are many other components inside your notebook. Treat your notebook as you would any desktop computer.
- NEVER operate your notebook from inside the carrying case.
- Do not leave your notebook exposed to direct sunlight for extended periods of time.
- Always store your notebook in a dry place.
- Always ship or transport your notebook in it's carrying case.
- Do not pile heavy objects on your notebook (such as luggage, a monitor or heavy books).
- If exposed to fumes or airborne dust particles, clean notebook surface and ports/openings with compressed air.
- Keep notebook away from strong magnetic sources such as television sets and large magnets.
- Do not tap or press on the LCD Panel
- Keep the Eurocom driver disks, and Windows install disk with your notebook at all times

Cleaning Tips

Never spray any cleaning solution directly on any part of the notebook. If you do use any type of cleaning solution, spray it in a cloth, and then clean the notebook.

LCD Panel - Clean the LCD panel with a warm dampened, soft cloth. Do not use a soaking wet cloth. If necessary use a mild soap and water solution. Do not use excessive pressure. Also, do not open the display panel more than 120 degrees (from the closed position) as this may damage the LCD top cover.

KEYBOARD - From time to time use compressed air to remove and dust and dirt that may have accumulated between the keys.

TRACKPAD - Use a soft damp cloth or if necessary you can also use a mild soap and water solution to clean the trackpad. Once cleaned, wipe the surfaces with a dry cloth to prevent water from running into the notebook's internal electronic components.

PLASTICS - Use a soft damp cloth or if necessary you can also use a mild soap and water solution to clean plastic parts. Once cleaned, wipe the surfaces with a dry cloth to prevent water from running into the notebook's internal electronic components.

FLOPPY DRIVE - Due to the fact that the heads on the notebook's floppy drive are much smaller than on a desktop unit, they are also more sensitive to dust accumulation. Therefore your floppy drive may require an occasional cleaning. This can be accomplished with a 3.5" Floppy Drive Cleaning Kit available at your local

Battery Maintenance

LITHIUM-ION

Li-Ion Smart batteries, generally do not require any maintenance. However as a rule of thumb they require twice as long to charge as they take to discharge. As well in some cases any smart battery (Lithium or Nickel metal) may need to be drained through the bios once at the beginning to work at full capacity. Click here for details.

NICKEL-CADMIUM/NICKEL-METAL-HYDRIDE

The life of a Ni-Cad or NiMH battery is totally dependent on its use or abuse as well as its charge and discharge regimes. During its life the battery also suffers capacity loss through chemical wear out. The end of the effective life of a battery is usually deemed to be 75% of its original capacity and depending on all the above contributing factors, this can be from 500 - 1000 cycles, which if achieved, is equal to 1 to 3 years good use.

If regular battery maintenance is not performed, the battery may lose the ability to keep a full charge - resulting in decreased battery life. Also, the computer may begin beeping (which normally means the battery is about the run out) prematurely, even though the notebook is not actually about to run out of battery life. Performing regular battery maintenance can help fix and prevent these problems.

Memory Effect? (FOR NICKEL-CADMIUM/NICKEL-METAL-HYDRIDE)

The 'memory effect' is a condition during which the capacity of your battery becomes "depressed" and is less able to store a charge. This condition occurs when a battery is only partially discharged before recharging on a repeated basis. Fully discharging and recharging your battery periodically will ensure maximum performance.

Battery Recycling

Follow these steps a at minimum of once a month.

1. TURN OFF POWER MANAGEMENT in the System Bios AND BATTERY LOW SUSPEND You must disable power management on your notebook during battery cycling so that the computer will use all of its battery life. If power management settings are not turned off, the notebook will shut itself down (or go into suspend mode) before the battery is completely exhausted.

2. DISCHARGE YOUR BATTERY COMPLETELY Leave your notebook powered on (and not plugged into the wall) until the battery is fully drained This will prevent any problems with Windows shutting down improperly, and potentially causing errors.

3. ALLOW YOUR BATTERY TO COOL DOWN Unplug the AC adapter, and allow the battery to cool

4. RECHARGE THE BATTERY Plug in your notebook, and completely re-charge the battery to maximum capacity until the battery LED below the LCD shows green, do rely on windows to give you an accurate reading of the battery charge.

5. UNPLUG THE AC ADAPTER Unplug the AC adapter and then plug it back in again to ensure that the battery is indeed at maximum capacity (Battery LED is Green).

6. REPEAT STEPS 2 - 6 AT LEAST 2 MORE TIMES.

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submit support request

* - required fields

Support Request

*Request Type: Choose

*Model: Choose

Serial No.:

RMA No.:

Invoice No.:

*Operating System: Choose

*Problem description
(describe problem and how to duplicate):

Contact

*First Name:

*Last Name:

Company:

Phone #1:

Phone #2:

*Email:

Shipping

Address:

City:

Province:

Postal / Zip Code:

Country:

Please DO NOT SHIP any product to our Service location without valid RMA# as it will be refused by our shipping and returned back to you at your own expense.

Please note:
All EUROCOM notebooks and LCD PCs come with a standard 1 Year Return to Factory Depot Warranty.
Extended Warranty can be purchased up to 30-days from the date of purchase of your EUROCOM system.
There is no extra warranty available for Factory Outlet units and/or units sold AS IS.

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trade in program

Exclusive to EUROCOM Owners | Corporate Trade In Program | Choose the EUROCOM System You Want | Trade In - Press Release

Trade In Program

Trade in your old computer anytime and save up to 20% on your brand new EUROCOM system!

With the Eurocom Trade In Program you can trade in your old desktop computer (any brand desktop PC, laptop or server) and receive a discount on a brand new EUROCOM notebook, Server on the Go or energy efficient All-in-One desktop of your choice. Eurocom will offer you up to 20% off a new EUROCOM when you bring us your old notebook and 10% off when you bring us your old desktop PC.

(Please note: Factory Outlet models, Future models and all Eurocom Specials are excluded from the Trade In Program. Eurocom reserves the right to exclude certain models from the Trade In Program).

If you own a EUROCOM model and would like to trade it in for a newer model, please go to EUROCOM Trade Up Program - Exclusive to EUROCOM Owners.

Trade Up Is Easy

Just follow these simple steps:

Step 1 - Tell us what computer you have (what computer you would like to trade in):

☐ **Notebook**

Please note: Minimum spec requirements for a trade in notebook are:
- Intel Pentium 4, Intel Pentium M, Intel Celeron M or AMD Athlon 2400+
- 256 MB memory
- Optical COMBO drive

☒ **Desktop PC**

Please note: Minimum spec requirements for a trade in Desktop PC system are:
- Intel Pentium 4, Intel Celeron 1.6 GHz or their AMD equivalent
- 256 MB memory
- 40 GB HDD
- 17-inch CRT monitor in working condition

Brand & Model: .....

Display: .....

Processor: .....

Hard Drive: .....

Memory: .....

Optical Drive: .....

Step 2 - Tell us what EUROCOM model you would like to order

EUROCOM model: Choose

Step 3 - Configure the EUROCOM model of your choice Choose and Configure the EUROCOM model now

(Please note: Factory Outlet models, Future models and all Eurocom Specials are excluded from the Trade In Program. Eurocom reserves the right to exclude certain models from the Trade In Program)

Deduct 20% or 10% from the total price after you configure your new EUROCOM depending on the computer you are trading in.

Step 4 - Get a Trade In quote and obtain TIN (Trade In Number)

Your Full Name: .....

Your Day Phone: .....

Your Email: .....

Submit Reset

Step 5 - Ship your trade-in computer to EUROCOM

After you receive a TIN (Trade In Number), ship or bring to us your old computer, which has to be in a working condition. Dont't forget to include your Trade-In Number (TIN). Please write it on the box if you choose to ship your old system.
Eurocom has to receive the trade in computer minimum 48 hours before any orders will be processed.
Bring or ship your old computer to the following address:

Eurocom Corporation
148 Colonnade Road, Ottawa, ON K2E 7R4

View Map

For more information about the Trade In Program, please email **upgrade@eurocom.com** or call **1-877-EUROCOM x 238** or **(613) 224-6122 ext. 238**.

To view the current product line go to: **Product Showroom**

If you own a EUROCOM model and would like to trade it in for a newer model, please go to
EUROCOM Trade Up Program - Exclusive to EUROCOM Owners.

Program Requirements

1. Eurocom offers 20% off on traded-in notebooks.
2. Eurocom offers 10% off on traded-in desktop PCs.
3. The minimum specifications for a traded-in notebook have to be as follows:
   - processor: Intel Pentium 4, Intel Pentium M, Intel Celeron M, or AMD Athlon 2400+
   - memory: minimum 256 MB
   - optical drive: COMBO (DVD-ROM + CD Burner)
4. The minimum specifications for a traded-in desktop PC system have to be as follows:
   - processor: Intel Pentium 4, Intel Celeron 1.6 GHz or their AMD equivalent
   - memory: minimum 256 MB
   - hard drive: minimum 40 GB
   - monitor: minimum 17-inch CRT in working condition
5. The Trade In Program does not apply to EUROCOM models sold through the Factory Outlet and Future models and cannot be combined with any other EUROCOM special offers.
6. Eurocom reserves the right to exclude certain models from Trade-in Program.
7. Eurocom reserves the right to accept or refuse a Trade-In system.
8. There is no transfer of components from your old system to your new EUROCOM notebook or LCD-PC.
9. The discount is based on the age and condition of your current system and will be deducted from the current price of any new EUROCOM model with any configuration you would like to purchase.
10. All sales made through the Trade In Program are final. No exchanges or returns allowed.
11. Eurocom reserves the right to change the requirements of the Trade-In Program at any time.

Friendly reminder:
Arrange for backing up your data (We can back up your data for $75)
Ask for additional upgrades and accessories when you order your new system

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factory outlet

EUROCOM Factory Outlets

Every day we offer a super special on selected notebooks and accessories for fantastic sale price.
We sell current and older models with special configuration, BRAND NEW, DEMO units or REFURBISHED systems "As Is" unless indicated otherwise. Some units may have minor scratches on the plastic case.
For more information, contact us at 1-877-EUROCOM x 238 / (613) 224-6122 x 238 or sales@eurocom.com

Monster W110ER

VGA Technology: on-board NVIDIA GT 650M with 2GB of DDR3 VRAM; Optimus
Chipset: Intel Mobile HM76 Express
Processor: supports up to Intel® Core™ i7-3920XM Processor Extreme Edition
Memory: up to 16GB DDR3-1866; two SODIMM sockets; Dual Channel
Storage: up to 1TB of storage space; SATA3; one physical hard drive
Ports: USB 2.0; 2x USB 3.0; HDMI 1.4a out; VGA; Headphone; Mic; RJ45/LAN
Communication: 1Gigabit LAN; WLAN; Bluetooth
Weight: 1.8kg / 3.96lbs (with battery)
Dimensions: WxDxH 287x207x12.7-37.1mm; 11.48x8.28x0.51-1.48-inch
Battery Life: up to 410 minutes; 62.16WH battery

Order Now

Shark W3xEOT

VGA Technology: NVIDIA GTX 660M with 2GB DDR5 on-board; Optimus 1.2
Chipset: Ivy Bridge technology up to Intel i7 Core 3940XM Extreme; Intel HM77 chipset
Processor: supports up to Intel® Core™ i7-3920XM Processor Extreme Edition
Memory: up to 24GB DDR3-1600; 3 RAM SODIMM sockets
Storage: 2x HDD (SATA3) + 3rd via ODD Bay
Ports: 1x VGA; 1x HDMI out; 3x USB 3.0; 1x USB 2.0; 1x LAN

Order Now

Fox B7110

VGA Technology: NVIDIA GTX 660M with 2GB DDR5 on-board; Optimus 1.2
Chipset: Ivy Bridge technology up to Intel i7 Core 3940XM Extreme; Intel HM77 chipset
Processor: supports up to Intel® Core™ i7-3920XM Processor Extreme Edition
Memory: up to 24GB DDR3-1600; 3 RAM SODIMM sockets
Storage: 2x HDD (SATA3) + 3rd via ODD Bay
Ports: 1x VGA; 1x HDMI out; 3x USB 3.0; 1x USB 2.0; 1x LAN

Order Now

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register your notebook

* - required fields

Register Notebook

*Eurocom Model: Choose

Serial No.:

DAte Purchased:

Company Name:

Address:

City:

Province/State:

Postal Code/ Zip Code:

Country

*First Name:

*Last Name:

Phone #1:

*Email: :

Submit

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trade in program: exclusive to eurocom owners

EUROCOM Trade Up Program – An Exclusive offer to EUROCOM Owners

The EUROCOM Trade up Program allows businesses, government, healthcare sector, educational institutions and individuals to upgrade/replace their existing EUROCOM computers with the newer EUROCOM models and receive a discount from Eurocom retail prices.

Why would I trade my old EUROCOM Notebook in?
There are so many reasons why trading in your old EUROCOM Notebook or All-In-One computer for a brand new EUROCOM system is an excellent opportunity. Here are just a few…

1) Latest Technology – Have the latest in EUROCOM's mobile technology, featuring power and functionality with various units to choose from to suit your specific needs.

2) Upgradability – Future upgradeability and expandability. You will have a unit that will help you keep up with current and future technologies. All EUROCOM notebooks and All-In-One purchases are fully upgradeable.

3) Warranty – Always have a new computer under warranty. You will have a new EUROCOM notebook and All-In-One that is under a standard one year warranty with an option to extend to a two or three year warranty.

4) Save Money – Save money on a new state-of-the-art EUROCOM notebook or All-In-One. Instead of disposing of your old EUROCOM, you will actually receive a discount from EUROCOM towards your new system.

This program will allow you to maximize your limited IT budget and at the same time obtain the state-of-art fully upgradeable portable technology required in the most cost effective fashion.

What kind of discount can I expect?

This really depends on the age, condition and value of your notebook. You can expect to get between 5% to 20% discount off the cost of your new EUROCOM Notebook

For more information about the EUROCOM Trade Up Program, please email upgrade@eurocom.com or call **1-877-EUROCOM / (613) 224-6122**
To view the current product lines please go to: Product Showroom.

Please note:
1. There is no transfer of components or data from your old system to your new EUROCOM notebook or LCD-PC.
2. The discount is based on the age and condition of your current system and will be deducted from the current price of any new EUROCOM model with any configuration you would like to purchase.
3. The Trade In Program does not apply to EUROCOM models sold through the Factory Outlet
4. The trade in value cannot be combined with any other EUROCOM coupons or special offers.
5. All sales made through the Trade In Program are final. No exchanges or returns allowed.

Friendly reminder:
Arrange for backing up your data (We can back up your data for $75)
Ask for additional upgrades and accessories when you order your new system

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